

# PROJECT PROPOSAL FOR ALLAHABAD NAGAR NIGAM

Invitation of Expression of Interest of cyber cafes/café operating Firms for

“Providing online AMC services at Cyber Cafés to the Allahabad Citizens”

**ALLHABAD NAGAR NIGAM**

1 Sarojini Naidu Marg, Allahabad – 211001



## ALLHABAD NAGAR NIGAM

1 Sarojini Naidu Marg - 211001

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### APPLICATION / DOCUMENTS

**NAME OF WORK:** Allahabad Municipal Corporation Authorized Cyber Citizen Point.

**Tender No.** (Website/Manual):

**Owner:** Municipal Commissioner, Allahabad Nagar Nigam, 1 Sarojini Naidu Marg  
Allahabad- 211016

**Tender Issued to:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Place for submission** Nagar Nigam Office

**Place of opening of Application document:** Allahabad Nagar Nigam, 1 Sarojini Naidu Marg  
Allahabad- 211016

Extended date and time for sale of Tender Documents:

**Date & Time of submission of Document:**

Date & Time for opening of Financial Bid after technically qualified:

**Cost of Application Document:**

Allahabad Nagar Nigam,  
1 Sarojini Naidu Marg  
Allahabad- 211016

# ALLHABAD NAGAR NIGAM

## Invitation of Expression of Interest of cyber cafes/café operating Firms for

*“Providing online AMC services at Cyber Cafés to the Allahabad Citizens”*

Allahabad Municipal Corporation's Information Technology initiatives cover major operations of the organization. In order to ensure that maximum number of citizens use the Internet based services, the AMC (Allahabad Municipal Corporation) intends to authorize Cyber Cafes as franchisees, which would function as “CYBER CITIZEN POINT”.

Now online payments can be made by the citizens through payment gateway (Debit/Credit Card, Net Banking) for Property(House) Tax, Application can be given for Birth and Death Certificates. Access to various Municipal information is also available through Website [http:// www.allahabadnagarnigam.in](http://www.allahabadnagarnigam.in). Citizens can access these services from their home or from various proposed Cyber Citizen Points (CCP) spread across AMC.

The AMC wants to ensure that its services are accessible to all its citizens, especially to those who do not have access to computers/Internet. With this end in view, the AMC is desirous of appointing franchisees (after due diligence) who have the physical IT infrastructure to access the AMC's Citizen Website/payment gateway on behalf of the citizens and help them access various civic services like using the citizen's portal / payment gateway.

To achieve this objective, the AMC has decided to invite expression of interest from Cyber Cafes in Allahabad who are willing to serve as a franchisee of the AMC for providing the following types of services to the citizens using the AMC Citizen's Portal / payment gateway:

- Help citizens pay their municipal bills viz. Property tax, Water Bills online
- Assist citizens in obtaining birth/death certificates
- Grievance Communication to AMC

### **B. Qualification Criteria**

The criteria to qualify as the AMC's franchisee are as follows:

- Cyber Café has to have AMC license under the shops & establishment Act along with all other necessary permissions
- The Cyber Café should have been in existence at least for past 2 years (Documentary evidence required)
- The Cyber Café must be willing to facilitate payment of property tax through master/visa card through HDFC Bank.
- The Cyber Café should have minimum 4PCs and internet connectivity of at least 2 Mbps

### **C. Process Flow**

The process flow at short-listed Cyber Cafes that are recognized as “CYBER CITIZEN POINT(CCP)” by the AMC shall be as follows:

- A citizen/user visits the nearest franchisee cyber café.
- The staff at the cyber café will access the AMC Website and help the citizen avail the service e.g. Payment of bills, applying for birth / death certificate and ascertaining

application status, etc.

- The Cyber Café will make necessary payments to the AMC in respect of the civic services sought, through the Cafes' online, mentioned above on behalf of the concerned citizen.
- The staff of the cyber café will print the system-generated acknowledgement receipt of the payment made and hand over the same to the citizen
- In token of the aforesaid services rendered to any citizen, the cyber cafe would recover a service charge not exceeding Rs. 10/- .(Rs 8/- to CCP and Rs. 2/- for AMC) as prescribed by the AMC.

The AMC invites eligible Cyber Cafes to register their interest in providing the required services described above. Responses should be brief and factual, with proof as described below.

- Name, address, e-mail, telephone numbers of the responding firm along with working hours.
- Ownership and organizational structure of the firm, as well as a copy of memorandum and articles of association;
- Names and short CVs of the key professionals available for rendering the services.
- Audited and /or certified financial statement/ Form 16 for the last two years, and service tax registration certificate.
- Proof of establishment in the form of Shops & Establishment License
- Experience Proof of successfully offering similar online transaction services to citizens from the proposed Cyber cafe outlet.
- Registration Proof of Service Tax/VAT.
- Interested Cyber Cafes/Cyber Café operating firms may submit their expressions of interest in the prescribed format, Allahabad Municipal Corporation. Prescribed format may be obtained from the office of Nagar Nigam Allahabad on payment of Rs. 500/- in cash or as bank draft to "Chief Account Officer, Allahabad Municipal Corporation payable at Allahabad.

Proposals will be opened on the same day at 4.00 P.M in the office of Additional Municipal Commissioner.

- The details condition and application format is also available on the Allahabad Municipal Corporation's Website. If the application format has been downloaded from the website, the receipt of Rs 500/- or bank draft as mentioned above has to be submitted along with application, otherwise the application will not be considered.
- For any clarification the interested parties may contact the AMC IT Cell at the following address:
  - Information Technology Officer / Additional Municipal Commissioner,  
Allahabad Municipal Corporation,

1 Sarojini Naidu Marg, Allahabad - 211001.

# ALLHABAD NAGAR NIGAM

## Invitation of Expression of Interest of cyber cafes/café operating Firms for

*“Providing online AMC services at Cyber Cafés to the Allahabad Citizens”*

### **Detailed Terms & Conditions:**

#### **1. Definitions:**

For the purpose of these Clauses, the following terms shall have the meanings set forth herein below:

- 1.1 Citizen(s):** Shall mean any person/entity that is liable directly or on behalf of another person/entity, at present or in the future, to avail the services as enumerated in sub-clause 2.1 of clause 2.
- 1.2 Payment Instruction:** Shall refer to the instruction given by any citizen for effecting payment of the taxes/charges/fees payable to the ALLAHABAD MUNICIPAL CORPORATION.
- 1.3 Payment Mechanism:** Shall mean the mechanism used by the CAFÉ/FIRM to process the payments received from the citizens and provide notification regarding successful transaction, real-time to the (ALLAHABAD MUNICIPAL CORPORATION) IT systems.
- 1.4 Services:** Services provided by the CAFÉ/FIRM to the citizens as enumerated in sub-clause 2.1 of clause 2.
- 1.5 Municipal Corporation's WebSite Name** <http://www.allahabdnagarnigam.in>
- 1.6 Successful Transaction:** Shall mean – a transaction where receipt is generated by the (ALLAHABAD MUNICIPAL CORPORATION) IT systems for any payment made to the

(ALLAHABAD MUNICIPAL CORPORATION) by the CAFE/FIRM and the receipt is printed and handed over to the citizens.

OR

Where acknowledgement is generated by the system after successful registration of representation/application or complaint on the (ALLAHABAD MUNICIPAL CORPORATION) Website (Portal) and is printed and handed over to the citizen.

- 1.7 Allahabad Municipal Corporation IT Systems:** Shall mean all current and future software applications of the (Allahabad Municipal Corporation) through which the online or pay taxes/fees online through the Internet.
- 1.8 CCP/FIRM/CAFE:** Shall mean—the person(s)/entity (ies) running the ‘Cyber cafes or Internet Access Facility Providers’ /Firm called as ‘CCP’, which shall have a minimum of 4 PCs and Internet Connectivity of at least 2 mbps per node.
- Cyber Citizen Point (CCP):** “**Cyber Citizen Point**” means a premise where citizens can use various Services as provided by Allahabad Municipal Corporation.

## **2. Services and Obligations of the CCP**

**2.1:** - The CCP shall serve as authorized outlets of the ALLAHABAD MUNICIPAL CORPORATION and shall render the following services to the citizens, using the Allahabad Municipal Corporation’s Website and through the ONLINE Payment Mechanism in REAL TIME on the payment of Rs. 10/- per service (Rs.2/- Refundable to Allahabad Municipal Corporation).

- a)** Help the citizens pay online to the (ALLAHABAD MUNICIPAL CORPORATION), the taxes/charges/fees levied by the ALLAHABAD MUNICIPAL CORPORATION.
- b)** Assist the citizens in applying for birth/death certificates.
- c)** Assist the citizens in renewing their Municipal Licenses/Certificates such as Shops and Establishments, Trade Licenses, (Health License), Permits etc.
- d)** Assist the citizens in submitting representations/applications as well as in registering complaints/grievances.
- e)** Assist the citizens in ascertaining the status of the representations/applications submitted as well as the complaints made.
- f)** Apply online requisition for above services and all related to municipal functionalities as well as in our website or respective URLs.

**2.2** When a citizen visits the Cyber Café/CCP the respective staff appointed by the CCP shall facilitate the citizen to access the ALLAHABAD MUNICIPAL CORPORATION's Website/Portal through the internet access facility as provided by the CCP and subsequently Online Payment Mechanism shall be operated by the CCP, thereby facilitating the citizen to avail of the services being rendered by the Allahabad Municipal Corporation and also to pay various municipal taxes/ fees as mentioned in sub clause 2.1 of clause 2 above.

- The respective staff appointed by the CCP shall print the Allahabad Municipal Corporation's system-generated acknowledgement, receipts of the payment made and hand over the same to the citizen.

**2.3** The printer and the stationery which includes papers, printer cartridges etc. required for printing the receipts of the payments made, shall be provided by the CCP. The CCP shall maintain the account of used receipts, cancelled receipts, if any, with the cancelled stationery and the balance or stock available at any given time.

**2.4** The CCP shall provide to the Allahabad Municipal Corporation in a format, as prescribed by the Allahabad Municipal Corporation, on daily basis the relevant details relating to the payments processed through the Online Payment Mechanism of the CCP.

**2.5** The successful transaction notification shall be generated from the CCP Portal/website (If any) and terminated at ALLAHABAD MUNICIPAL Corporation's Web SITE/Portal real-time through URL exchange.

**2.6** The CCP shall ensure that the money received on account of the payment made by the citizens through the Online Payment Mechanism of the CCP are remitted to the Allahabad Municipal Corporation on a daily basis, through the aforesaid mechanism described.

**2.7** For the purpose of providing the services as enumerated in sub clause 2.1 of clause 2 above, the CCP shall have a minimum of 4 PCs (Minimum specifications are attached Annexure.) and Internet Connectivity of at least 2 mbps per node .

**2.8** The Café Operator/Firm/NGO shall have to deposit the security money of Rs. 5000/- in the favor of Chief Finance and Accounts Officer, Allahabad Municipal Corporation " before registration charges will be Rs. 200/-.Registration will be renewable on yearly basis based on its performance on the payment of Rs 100/-.The CCP shall not be permitted to provide the services as enumerated in sub clause 2.1 of clause 2 above in the absence of registration of the CCP as authorized outlets of the Allahabad Municipal Corporation. If the CCP do not renew the registration, the ALLAHABAD MUNICIPAL CORPORATION shall first give a notice of 15 days to the CCP, seeking such renewal and despite the notice if the CCP fail to renew the same, then Allahabad Municipal Corporation shall have the right to terminate this TENDER/SERVICES respectively and notify it according to the public.

**2.9** The CCP shall display at the Cyber Café of the CCP, the Certificate of Registration as authorized outlets, issued by the ALLAHABAD MUNICIPAL CORPORATION at all times and shall also display the per

transaction charges payable by the citizen for the services availed as mentioned in sub clause 4.1 of clause 4 hereinafter appearing.

**2.10** In the event of interruption to the services due to failure of Hardware / Software or operating system at the Cyber Café, the CCP shall use all reasonable endeavors to restore the services and / or access to the payment mechanism as soon as reasonably possible.

**2.11** The CCP in conjunction with the Allahabad Municipal Corporation, shall integrate its system separately with each of the Allahabad Municipal Corporation's IT Systems, as described in the Transaction Integration Document, annexed hereto as Annexure A.

**2.12** The CCP shall display illuminated signage at all times at each of the CCP registered with Allahabad Municipal Corporation as authorized outlet to operate as Cyber CCP for providing the services as enumerated in sub clause 2.1 of clause 2 above. The Allahabad Municipal Corporation shall provide the CCP, design and specifications for the signage. All costs pertaining to the signage, onetime and recurring, inclusive of manufacturing, erecting, maintaining the signage etc, shall be borne by the CCP, as the case may be.

**2.13** The CCP or shall prominently display Citizen Instruction Boards at all times at each of the CCP registered with ALLAHABAD MUNICIPAL CORPORATION as authorized outlet to operate as Cyber CCPs for providing the services as enumerated in sub clause 2.1 of clause 2 above. The Allahabad Municipal Corporation shall provide the CCP, design and specifications and content for the said board. All costs pertaining to the said board, onetime and recurring, inclusive of manufacturing, erecting, maintaining the said board etc, shall be borne by the CCP, as the case may be. The CCP shall display the authorization format(including the registration no. and validity) as provided.

### **3. Obligations of the Allahabad Municipal Corporation and Disclaimers: -**

**3.1** The Allahabad Municipal Corporation's IT Systems shall generate the system based acknowledgement receipts to be issued by the CCP in respect of the payments made by the citizens and accept the same as valid proof of the payments having been made.

**3.2** The ALLAHABAD MUNICIPAL CORPORATION does not guarantee that the services offered by the ALLAHABAD MUNICIPAL CORPORATION's Web Portal / Site or any of the online systems of the ALLAHABAD MUNICIPAL CORPORATION shall be uninterrupted or error-free. There may be delays, omissions, interruptions and inaccuracies in the services arising out of unforeseen circumstances.

**3.3** CCP shall provide to the ALLAHABAD MUNICIPAL CORPORATION, daily MIS report on the successful transactions registered on the ALLAHABAD MUNICIPAL CORPORATION's IT

Systems as well as the total amount remitted to the designated ALLAHABAD MUNICIPAL CORPORATION Bank account under its ID/Registration No as provided by ALLAHABAD MUNICIPAL CORPORATION.

- 3.4** The CCP shall not be responsible for refund to the citizens who have been serviced by the CCP. Refunds however shall be only in respect of duplicate transactions or “unsuccessful” transactions debited to the CCP. Such credit shall be done by the Allahabad Municipal Corporation.
- 3.5** The ALLAHABAD MUNICIPAL CORPORATION shall not be liable to pay any transaction fees or be liable to make any payments (onetime or recurring) to the CCP i.e. the ALLAHABAD MUNICIPAL CORPORATION shall not pay any transaction fee or any other fees whatsoever to the CCP.
- 3.6** If the CCP, as the case may be, are found indulging in fraudulent activities pertaining to the Allahabad Municipal Corporation related services, the Allahabad Municipal Corporation shall black list the CCP Authorization as the case may be. This SAID WORK shall be determined upon the blacklisting of the CCP.

#### **4. Consideration and Payment:**

4.1 In consideration of the CCP, serving as authorized outlets of the Allahabad Municipal Corporation for facilitating the citizens to avail of the services as enumerated in sub clause 2.1 of clause 2 above, the CCP may levy a service charge 10/- inclusive of all taxes, per successful transaction, to be collected directly from the citizens (The charges of Rs. 2/ will be paid in the favor of AMC and Rs.8/- will be paid for CCP in the total charges of Rs. 10/-) And providing typing support to citizens for other services as mentioned sub clause 2.1 of clause 2 above (On the payment of prescribed fee).CCP will fortnightly remit of the amount collected as AMC share of Rs. 2/- per transaction along with transaction details in the AMC account.

#### **5. Compliance to IT infrastructure**

**5.1** The CCP shall ensure that the CCP comply with the directions and / or instructions issued by the Allahabad Municipal Corporation with respect of IT infrastructure which includes but is not limited to the Hardware, Software, operating system, Internet connectivity, printers and / or such other equipments, etc. In case of any issues related to IT infrastructure, the CCP shall have to modify / upgrade the systems of the CCP at the cost of the CCP, as the case may be, to comply with the ALLAHABAD MUNICIPAL CORPORATION requirements. The above shall also be applicable in case the MUNICIPAL CORPORATION upgrades the infrastructure of the AMC, which may warrant the CCP to make appropriate changes if

required. Any enhancement in infrastructure specifications shall be at the cost of the CCP, subject to such enhancement costs being mutually acceptable.

## **6. Confidential Information and Disclosure**

**6.1** The CCP acknowledges and agrees that in connection with his Tender/Services/Authorization, the CCP shall keep all the data and information regarding the citizens and any information of whatever nature in connection with the affairs of the ALLAHABAD MUNICIPAL CORPORATION which the ALLAHABAD MUNICIPAL CORPORATION considers to be confidential, hereinafter referred to as "Confidential Information" in absolute confidence, and that the CCP shall employ reasonable measures to ensure the security, integrity and privacy of the data of all such information.

**6.2** The CCP shall not, without the prior written consent of the Allahabad Municipal Corporation, use the Confidential Information in any manner and shall not disclose any such Confidential Information to any third party. The CCP, to protect and not to use or reproduce for use in anyway, any proprietary information of the Allahabad Municipal Corporation.

**6.3** The CCP shall ensure that the CCP inform to the Allahabad Municipal Corporation in writing of any potential or accidental disclosure of the Confidential Information and take all steps, together, to retrieve and protect the Confidential Information.

**6.4** The CCP shall be relieved of the obligation of confidentiality to the extent any such information:

- 1) was in the public domain and / or was independently known to the CCP at the time it was disclosed;
- 2) Is disclosed by the CCP as with the prior written approval of the Allahabad Municipal Corporation.

## **7. Termination**

**7.1** The services of the CCP, as the case may be, shall stand terminated on the occurrence of any of the following events:

- 1) If the CCP, as the case may be, commits any breach of any of the obligations enumerated under this TENDER/SERVICES, excluding the obligation enumerated under sub clause of 2.8 of clause 2, and if such breach is not rectified within a period of thirty (30) days from the date of the receipt of written notice in that regard from the ALLAHABAD MUNICIPAL CORPORATION.

- 2) In case of any breach of obligation enumerated under sub clause 2.8 of clause 2, that is observed for more than 30 days, the ALLAHABAD MUNICIPAL CORPORATION reserves the right to terminate this Service/Authorization by giving only 3 days notice following which the CCP shall be black listed and shall cease to be the authorized centers for rendering services as enumerated in sub clause 2.1 of clause 2 and the outstanding amount along with interest @ 15% shall be recovered from the CCP.
- 3) If the CCP, as the case may be, goes into voluntary liquidation or if any court orders compulsory liquidation of the CCP as the case may be.
- 4) If the CCP, as the case may be, engages in fraudulent or other illegal or unethical activities, or in any activities which the ALLAHABAD MUNICIPAL CORPORATION, in reasonable judgment, believes could adversely affect the reputation of the ALLAHABAD MUNICIPAL CORPORATION
- 5) The CCP shall have the right to terminate Service/Authorization without assigning any reason by providing 30 days' notice to the ALLAHABAD MUNICIPAL CORPORATION.
- 6) The ALLAHABAD MUNICIPAL CORPORATION shall have the right to terminate Service / Authorization without assigning any reason by providing 30 days' notice to the CCP.

**7.2** On termination of the services of the CCP, respective Service/Authorization shall be deemed to have been determined. However, on termination of the services of any CCP, the registration granted to such of the CCP shall be deemed to have come to an end and thereupon such of the CCP shall not be entitled to provide the services as enumerated in sub clause 2.1 of clause 2 above.

**7.3** Notwithstanding any other rights and remedies provided elsewhere, on termination of the rights of the CCP, as the case may be, to provide the services as enumerated in sub clause 2.1 of clause 2 above, the CCP as the case may be shall not be eligible to claim any amount either as loss or compensation.

## **8. Dispute Redressal, Jurisdiction and Applicable Law**

**8.1** All disputes and differences that may arise between the Allahabad Municipal Corporation and the CCP shall be decided by the Municipal Commissioner of the Allahabad Municipal Corporation and the decision of the Municipal Commissioner shall be final, conclusive and binding upon the Allahabad Municipal Corporation and the CCP. With regard to the above, only the CCP shall represent the ITS process.

## **9. No Partnership and Non-Exclusive**

**9.1** Nothing contained in this Service/Authorization shall be deemed or construed as creating a joint venture or partnership between the Allahabad Municipal Corporation and the CCP.

**9.2** The Allahabad Municipal Corporation shall be at liberty to obtain similar services from any other Cyber Cafe Operators /persons / entities / organizations / NGOs, if the Allahabad Municipal Corporation so desires and appoint them as franchisees or authorized outlets of the Allahabad Municipal Corporation.

## **10. Severability and Waiver**

**10.1** If any provision of this Service/Authorization is invalid or unenforceable or prohibited by law, such provision shall be inoperative and shall be deemed deleted from this Service/Authorization.

## **11. General**

**11.1** The CCP shall make prior intimation to the Allahabad Municipal Corporation for any kind of promotional measures or publicity activities in electronic or print media. the Allahabad Municipal Corporation shall not bear any such costs for these activities. All such costs shall be borne by the CCP.

**11.2** All communications exchanged between the Allahabad Municipal Corporation and the CCP after the execution of this Tender shall be deemed to form a part and parcel of respective service/authorization.

## **TERMS & CONDITIONS**

**Name of work: “Allahabad Municipal Corporation Authorized (Cyber Citizen Point)” for  
Period of 1 Year.**

1. The competent authority on behalf of the Municipal Commissioner, KNN, reserves to himself the right of accepting the whole or any part of the tender and the tenderer shall be bound to perform the same at the rate quoted.
2. The rates shall be inclusive of VAT, Service Tax, other taxes, octroi, etc., and nothing extra will be paid.
3. The site of work is at Respective area/ward/zone.
4. The Technical specifications are detailed in Annexure-I of this Tender Document.
5. Testing & Commissioning of the system will be done in the presence of Firm.

**Allahabad Nagar Nigam  
1 Sarojini Naidu Marg,,  
Allahabad - 211001**

PRICE BID

**NAME OF WORK: Allahabad Municipal Corporation Authorized Citizen Facility  
Centre (Cyber Citizen Point) for period of One Year.**

**Tender No.:**

M/s\_

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### **Minimum Technical Specifications (Per PC):**

- Processor – P-IV or above (2.0 Ghz)
- Mother Board- Intel/Intel chipset
- RAM – 1 GB
- Harddisk- 80 GB
- USB Port – 4 Ports
- LAN Card - 10/100 Mbps
- TFT- 15"
- Keyboard- 104 Keys
- Mouse- Optical
- Printer- LaserJet  
(Schedule-I)
- Papers- A4 and other respective sizes as per direction of AMC.
- UPS- 700 VA
- Antivirus- Fully Updated and AMC recommended Antivirus required.
- Internet Bandwidth 2 Mbps
- LAN 10/100 Mbps
- Environments All PCs should be connected via LAN as mentioned above.



**ALLAHABAD NAGAR NIGAM**

**1 Sarojini Naidu Marg,, Allahabad 211016**

**Phone: 0532-2427206 FAX: 0512-2531662**

**E-mail: itofficer.mca@gmail.com**

**Web: <http://www.allahabadnagarnigam.in>**

**Application for Expression of Interest of cyber cafes/café operating Firms/NGOs for**

*“Providing online AMC services at Cyber Cafés to the Allahabad Citizens”*

**IMPORTANT INFORMATION**

(Please read the conditions attached with this form, before completion)

Where supporting documents are required, applicant is required to attach documents.

<b>1.Applicant Information</b>	
<b>Name</b> (Café/firm)	
<b>Contact Person's Name</b>	
<b>Contact Person's Designation</b>	
<b>Nationality</b>	
<b>Corporate Registration No.</b>	
<b>Principle Activity(ies)</b>	
<b>Correspondence Address</b>	

<b>Residence Address</b>	
<b>Telephone No.</b>	
<b>Fax No.</b>	
<b>Email</b>	
<b>Pager/Cell Phone Number</b>	
<b>Is Application Submitted with Payment</b>	Yes / No
<b>Details of attached Documents</b>	
<b>2. Location Information</b>	
<b>Location</b>	
<b>Station Address</b>	
<b>No. of Computer Stations</b>	
<b>Services Offered</b>	

<b>Configuration of Computer and systems(detail)</b>	

We declare that we have not commenced provision/operation of any of the Allahabad Municipal Corporation (AMC) Authorized "Cyber Citizen Point" applied for in this application and all the information in this application form is true and correct. We understand that approval from the AMC for this application is based on information as declared in this application. We further acknowledge that, should any of the information declared herein be found to be untrue, inaccurate or incorrect, any authorization granted by the AMC will be rendered null and void. The Allahabad Municipal Corporation reserves its right to impose penal sanctions against us under any applicable laws and regulations in force and this is without prejudice to any civil remedies that the AMC has against us if any of the information declared in the application be found to be untrue, inaccurate or incorrect.

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**Name/Signature**

**Date/Company Stamp**

## **CONDITIONS**

- 1.** The authorization shall not permit or cause any unauthorized person to operate the Cyber Café or have access to the Cyber Cafés and equipment installed therein. The authorization shall ensure that persons authorized to operate the CCP observe the conditions of the authorization at all times.
  
- 2** The persons authorized by the AMC to operate the Cyber Café shall ensure that the Cyber Café and the equipment installed therein are not used for unlawful purposes or misused in any way.
  
- 3.** The Cyber Café and its authorization shall be available for inspection at all reasonable times by any authorized Officer of the AMC.
  
- 4.** When the authorized person ceases to operate the Cyber Café or where this authorization ceases to be valid, the Authorized Person shall return the authorization to the AMC for cancellation.
  
- 5.** This authorization is not transferable except with the prior written approval of the AMC.
  
- 6.** The authorization shall comply with any directions or notifications which the AMC may, from time to time, issue.

# **Annexure**

# Display Hording/Glowsign



# AMC

इलाहाबाद नगर निगम अधिकृत  
साइबर सिटीजन प्वाइंट

पंजीकरण संख्या: \_\_\_\_\_

वैधता अवधि: \_\_\_\_\_ से \_\_\_\_\_ तक

सामान्य (गुड) कर आमसाइन करना कर रसीद प्राप्त करें


सामान्य (गुड) कर विज्ञापन प्राप्त करें

चालू पुराने पंजीकरण दर्ता कराएँ

विकसित एवं सुचारु दर्ता कराएँ

नगर निगम वेबसाइट को संयोजित  
सुचनाएं प्राप्त करें

MAKE A PAYMENT ONLINE  
NOW



**प्रतिष्ठान:**

## Display for AMC Services



इलाहाबाद नगर निगम

साइबर सिटीजन प्वाइंट

साइबर सिटीजन प्वाइंट का उपयोग करने वाले नागरिकों हेतु उपलब्ध आवश्यक सूचनाएं—

सेवाएं	शुल्क
— सामान्य(गृह) कर ज्ञात करने हेतु	5 /—
सामान्य(गृह) कर बिल प्राप्त करने हेतु	10 /—
सामान्य(गृह) कर की गणना करने हेतु (प्रिन्ट आउट के साथ)	10 /—
सामान्य(गृह) कर जमा करने हेतु (रसीद प्रिन्ट आउट के साथ)	10 /—
उपलब्ध नक्शा ए-4 साइज पेपर में प्राप्त करने हेतु	10 /—
—जन्म मृत्यु पंजीकरण के आवेदन दर्ज करने हेतु	10 /—
जन्म मृत्यु पंजीकरण का आवेदन डेटा (प्रपत्रों) के साथ करने हेतु (सूचनाओं की प्रविष्टि व कलेक्शन कर मुख्यालय में प्राप्त कराने हेतु)	15 /—
सर्टीफिकेट की द्वितीय प्रति प्राप्त करने हेतु	10 /—
—निविदा का प्रिन्ट आउट	10 /—
—शिकायत दर्ज करने हेतु	10 /—
—सुझाव दर्ज करने हेतु	10 /—
—वेब साइट पर उपलब्ध सूचनाएं ज्ञात करने हेतु	5 /—

## Display



इलाहाबाद नगर निगम

साइबर सिटीजन प्वाइंट

### साइबर सिटीजन प्वाइंट (CCP) का उपयोग करने वाले नागरिक कृपया ध्यान दें-

- वेबसाइट के माध्यम से जमा धन की रसीद अवश्य प्राप्त कर लें।

-जन्म-मृत्यु पंजीकरण हेतु यथावश्यक प्रपत्रों को जमा करने के उपरान्त प्रपत्रों की प्राप्ति रसीद अवश्य प्राप्त कर लें एवं इसी स्थान अथवा नगर निगम मुख्यालय से संबंधित प्रमाण पत्र प्राप्त कर लें।

इलाहाबाद नगर निगम द्वारा निर्धारित शेषा शुल्क ही ब्रदा करे।

-जन्म/मृत्यु पंजीकरण हेतु आवश्यक अभिलेख व शुल्क संबंधी सूचना :-

पंजीकरण हेतु सूचना वेबसाइट पर सी०सी०पी० द्वारा दर्ज की जायेगी। इससे संबंधित यथावश्यक प्रपत्रों (1)-जन्म/मृत्यु जहां हुआ है के स्थान/चिकित्सालय का प्रमाण पत्र (2)शपथपत्र (3)पंजीकरण शुल्क, (4)निम्नानुसार विलंब शुल्क (यदि देय हैं) जमा करना होगा-

20 दिन तक- शून्य, 21 दिन से 1 माह तक- 2/-, 1माह से 1 वर्ष तक - 5/-, 1 वर्ष से अधिक - 10 /-

-पंजीकरण लाइसेंस रिन्यूअल,शिकायत,सुझाव इत्यादि के दर्ज/आवेदन करने पर दर्ज की रसीद अवश्य लें।

## Display

Monogram of Allahabad Nagar  
Nigam's Cyber Citizen points

